

AVIATION SUPPORT

Details make the difference!



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// OSS / FAL SUPPORT

- High quality rework or replacement in case of damages, functional or cosmetical findings
- In-house developed user-friendly tracking tool/app, secure customer access, transparent and efficient tracking of OSS activities and parts orders
- Frequent and detailed reporting of findings to support continuous improvement
- Support for fair reactivity evaluations
- NC-root cause analysis
- Fast and smooth processing of requests

// FAL DELIVERY SUPPORT

- Onsite delivery support & preparation of deliveries (e.g. Skifits, buffer storage)
- Monitoring and troubleshooting of shipments to support even critical lead times
- Global logistic network

// SPARES SERVICES / WAREHOUSING

- AS 9100 certified
- Dedicated to aerospace only
- Customs bonded store
- Handling of parts (hospital stock, delivery of spares, spares support Aftermarket incl. AOG service)
- Buffer-storage for ontime delivery

// MAINTENANCE, REPAIR AND OVERHAUL

- Certified maintenance according to EASA Part 145 (DE 145.0120)
- Component overhaul
- Global In Service Field Support

// QUALITY INSPECTION SERVICES

- Source inspection
- Participation in CDR / PDR / FAI
- Onsite representation
- Monitoring of processes, KPIs & quality control documents
- Supplier audits & development

// REPRESENTATION & LIAISON

- Representation at incoming inspections and cabin walks
- Liability negotiation & claim management
- Customer, liaison and monitoring of activities

// ADVANTAGES

- Over 60 years of aviation expertise worldwide
- Premium customized services with dedicated contact person
- Face to face support for complete project lifecycle
- Interdisciplinary trained staff/technicians
- Risk reduction regarding quality & on time delivery

We deliver the support
that best meets your needs!



OUR LOCATIONS

Hamburg / Head office
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